

Maintenance

For safety information, go to [Reference/Troubleshooting/User Safety](#) on the *User Documentation CD-ROM*.

Your printer needs little maintenance to keep it producing quality prints. Certain routine maintenance items need to be ordered occasionally:

- Maintenance Kit
- Drum Cartridge

Access the “Supplies Usage Page” from the printer’s front panel, from CentreWare IS, or print the “Usage Profile” at the printer’s front panel.

Order extra printer supplies when the printer’s front panel displays a warning that the supply is low or near the end of life. You must replace the supply when the front panel displays an error message that the supply is empty or at the end of its life.

For information about supplies, go to www.xerox.com/office/5500supplies. Each supply includes installation instructions with the packaging.

Caution

Use of non-Xerox supplies is not recommended. The Xerox Warranty, Service Agreements, and Total Satisfaction Guarantee do not cover damage, malfunction, or degradation of performance caused by use of non-Xerox supplies, or the use of Xerox supplies not specified for this printer. The Total Satisfaction Guarantee is available in the United States and Canada. Coverage may vary outside these areas; please contact your local representative for details.

Cleaning the Outside of the Printer

You can clean the outside of the printer with a soft, damp, cloth. You can use a cloth moistened with a mild neutral detergent to remove stains; do not spray detergent directly onto the printer.

Warning

To prevent electric shock, turn the printer off and unplug the power cord from the electrical outlet before cleaning the printer.

Do not use a vacuum cleaner to clean the printer. Do not lubricate the printer with oil.